



April 1, 2015

To Whom It May Concern:

It is my pleasure to recommend Saffron's Specialized Medical, Inc. for your consideration. Saffron's Specialized Medical is a critical part of the provider team here in Salem and the surrounding communities.

Saffron's specializes in custom lymphedema garments, wound care garments, compression stockings and provides many different things for women who have had or currently have breast cancer.

This establishment is the only place that I am aware of that specializes in customized lymphedema garments. This is a vital service needed by our many cancer patients who have lymphedema issues. The Salem Cancer Institute and Medical Oncology department is very grateful that Saffron's Specialized Medical is here locally to help serve our patients in need. Saffron's works very closely with Salem Hospital and all affiliated physicians. They are a very unique business that helps care for a niche group of patients who are in need of Saffron's specific services. We are very happy with Saffron's and glad they are here for us and our patients.

Thank you.

Steven Taylor

CEO, Hematology Oncology of Salem

Hematology/Medical Oncology

From
Messner,Deanna
To
me
Apr 2 at 9:15 PM

My name is Dee,

I work at the Adventist Hospital Wound Healing and Hyperbaric Medicine. I have been working with Saffron and her staff for about 2 years, prior to this I had used other medical companies that said they "specialized" in custom garments. I experienced that their customer service was poor, they did not take the time to measure my patient's legs properly, they did not have medical knowledge or experience in the treatment of lymphedema or wound care needs. This resulted in my patients not being happy and most importantly not getting the proper garments and resulting in many worsening conditions. I tried other DME stores but they were worse, they didn't carry the garments, had no knowledge on how to measure for custom garments, had no medical knowledge, and were not willing to go the extra mile to help my patients. My patients are very challenging cases. They have wounds on their legs, they have deformities and many medical issues....their legs are large, filled with fluid, and without the proper training and knowledge of how to handle these patients of mine....it can result in damages to their lymph system, vascular system and overall health and functions. Many of my patients have compromised health and do not feel well, they require someone who can take the time and help them through this process of getting custom compression garments and billing their insurance. My patients typically need to be seen multiple times to insure these garments are working, fitting, and being used correctly. I have found that Saffron and Saffron's staff all help tremendously in this area of expertise. Saffron has had many years of experience in this field of work and it shows. She is very attentive to any questions or concerns we might have and she really goes the extra mile for my patients. Saffron's is an asset for me and my patients. I am very happy to be able to work with a company that truly cares about my patients and who also have the knowledge and training experience to help and work with my patients.

Thank You.

Dee Messner, RN

503-252-4325



lymphedema solutions nw

restoring hope. restoring health.

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To whom it may concern:

April 2, 2015

I am writing on behalf of Saffron Medical Specialties. Saffron's is a specialized garment company providing compression ware for custom lymphedema, lipedema and vascular conditions. Often these clients have swelling and do not fit into standard off the shelf compression. I have seen so many poorly fitting compression that were measured by untrained sales people who are not knowledgeable about these medical conditions. These are very specialized compression garments that require medical knowledge to make recommendations, measuring and fitting the hard to fit clients in compression.

They also provide breast prosthesis and mastectomy bra for patients after mastectomies which require specialized fitting. These items are not found in equipment stores, pharmacies or available on line for patient to order.

I work closely with Saffron Medical Specialties to measure and fit my clients with specialized compression ware not available in equipment stores or pharmacies. I am a lymphedema with 23 years' experience as a therapist and only work with knowledgeable trained fitters to do measurements and fitting of compression garments. There are 4 other compression shops in the west Portland area and 2 of them I will not use and the other I seldom use.

Sincerely,

Kathe Hotz OTR/L CLT

Owner and therapist of Lymphedema Solutions NW